# **Dispatch** console

Managing a remote workforce's mission critical and day-to-day operations requires reliable lines of communication that are always open and available. Storms's world-class multi-session dispatch console serves as a command and control centre for the management of lone workers and remote workforces across a range of industry sectors. It enables instant, reliable group and individual communications, emergency (SOS) alerts, assistance, location monitoring and more.

Our dispatch console supports up to 64 simultaneous push-to-talk over cellular radio group sessions for workforce management. The dispatch console supports a wide range of accessories including footswitches, desktop RSMs and headsets, and Gooseneck microphones.

The dispatch console is an integrated part of Storm's IPRS™ push-to-talk over cellular solution. It is easy to add and no modifications are required.

### Features of the Storm dispatch console



- → Push-to-talk over cellular
- **→** Push-to-message
- Live tracking and geo-fencing
- → Emergency alerts, man down and lone worker
- Recording platform
- Workforce management



Our investment in Storm enables us to immediately locate our people, communicate with them instantly and increase efficiency throughout our operations. Instead of making multiple calls to multiple operatives, we can make one address and reach all of our people at the touch of a button.

THOMAS WORDSWORTH Managing director

## Benefits of the Storm dispatch console

Using Storm's dispatch console, lone workers and remote workforces can be effectively managed, located and tracked from a central control centre.

#### Reliable, instant communications

The enhanced, reliable communication afforded by our dispatch console helps employees to stay connected and encourages greater collaboration when it matters most.

- It supports secured one-to-one and group push-to-talk over cellular voice and multimedia messages, including pictures and files.
- ★ It is able to support up to 3000 users in multiple groups of up to 750 members each.
- It is simple for the controller to locate and select contacts using our groups and contacts control panel and/or contact search function.

## Full device control and secure communications

The dispatch controller has full control over device features and user permissions to ensure absolute security and correct use of devices at all times.

- Mobile device management (MDM) enables device functionality to be controlled and configured.
- End-to-end encryption and authentication for confidentiality.
- ◆ Lock/unlock feature.
- → Battery life of each device displayed.
- → Volume control.
- Monitoring of user's network connection and Bluetooth.

### Improved efficiency

Our location tracking feature and GPS-enabled devices make it possible to quickly and easily track, locate and manage employees, wherever they are in the world. Knowing the whereabouts of employees allows informed decisions to be made in actual time, helping to increase overall efficiency.

### Increased employee safety

Storms's emergency (SOS) alerts, location tracking and lone worker and man down functions help to keep remote workforces and lone workers safer:

- ◆ The dispatch console enables live location monitoring, historic location tracking and reporting of users via an interactive map.
- ◆ Controllers can create geo-fences and receive notifications and reports when employees enter or leave the area.
- Using our emergency alerts, users are able to alert other users at the touch of a button to enable emergency assistance to be provided.
- → Ambient listening is available between the controller and the employee at risk.
- ◆ Reports are automatically generated for an emergency situation.
- Incoming and outgoing calls are automatically recorded for incident debriefing and to improve business efficiencies.

### User friendly

The Storm dispatch console interface is intuitive and user friendly and boasts a wide range of functionality for controllers.

